



What We'll Cover

- PR + Influencer Marketing 101
- 3 Things Your Business Should be Doing with Influencers
- 3 Things Every Business Should Implement in Their PR Strategy
- How to Maximize Your Partnership with Greater Zion

Introduction to Malen Yantis Public Relations



Partnership with Cactus



Greater Zion PR + Influencer Marketing Team

MYPR – Greater Zion Team



- Amanda McNally, Account Director
- Corinne Baud, Account Coordinator
- Kristin Yantis, Principal

Influencer Marketing & PR 101

Decision Making Process - Changing Consumer





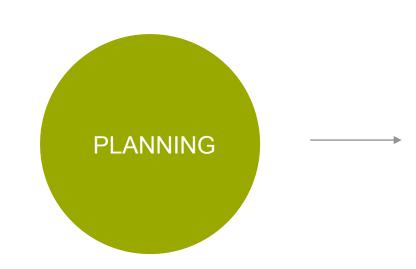
- Friends, family and co-workers (64%)
- Online search (64%)

Exposure continues Inspiration:

- Videos
- Online ads
- OTAs
- Micromoments on smartphone (77%)

Validating the destination:

- Trip reviews from experts
- Trip reviews from peers
- Travel Agents
- News channels



Video & images prompt action:

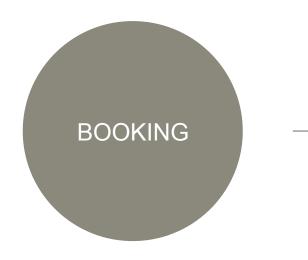
- Where to travel
- Visit the website
- Intro to the destination or new travel brand
- 90% of HNWIs take action after viewing a travel video

Creating micro-moments:

- I want to know how to
- I want to go near me
- I want to book
- I want to do

Paid search, searching for:

- Activities specific to interest
- Price
- Peer and professional reviews
- New experiences/foods to try



Logistics figured out:

- Searching for deals (e.g. reward programs)
- Deciding on dates based on work commitments, desired destination and activities
- Flights compared
- Lodging compared

Searching for:

- Narrowing down to one destination (54%)
- Peer and professional reviews (video or print)
- Maps or directions
- Things to do on trip
- Restaurants/attractions nearby



Travel booked via advisors / mobile/ desktop:

- Flights booked
- Lodging booked
- Transportation booked
- · Time requested off
- Countdown begins until vacation
- News shared with friends, family, co-workers
- Searching for additional info/ inspiration on destination
- Searching for news updates on destination



· Advice of concierge / staff

Interacting with website/app for

Experiencing:

destination

"Near Me" search

"Now" searches

Sharing:

- Posting photos and video on social media, though usually with higher privacy settings
- Some write reviews on experience
- Influencing others post-trip through stories

SHARING

Difference Between Influencer + Journalist

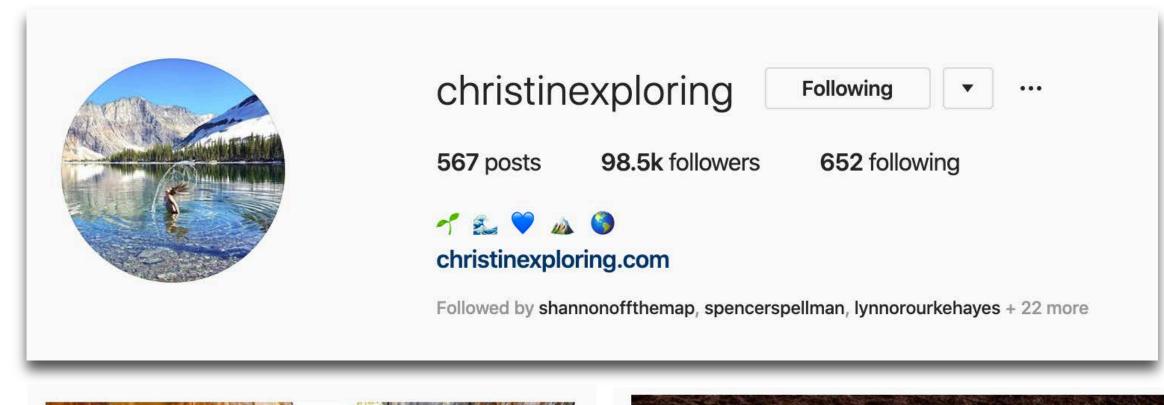
INFLUENCER

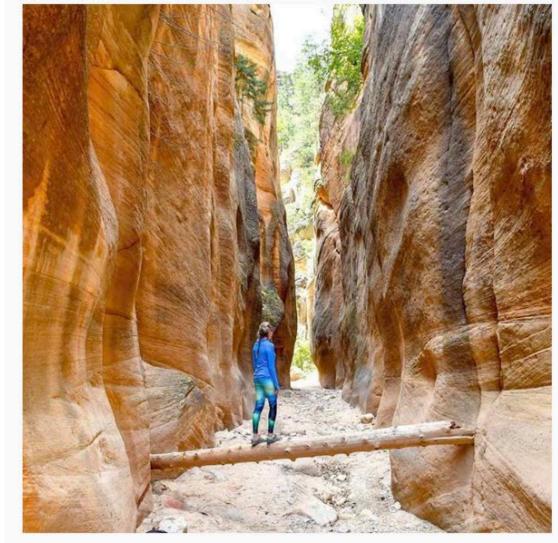
- Speaks to a targeted audience/followers
- Endorsements
- Topic driven
- Content-driven marketing
- Brand campaign collaborations
- Primary outlet social media

JOURNALIST

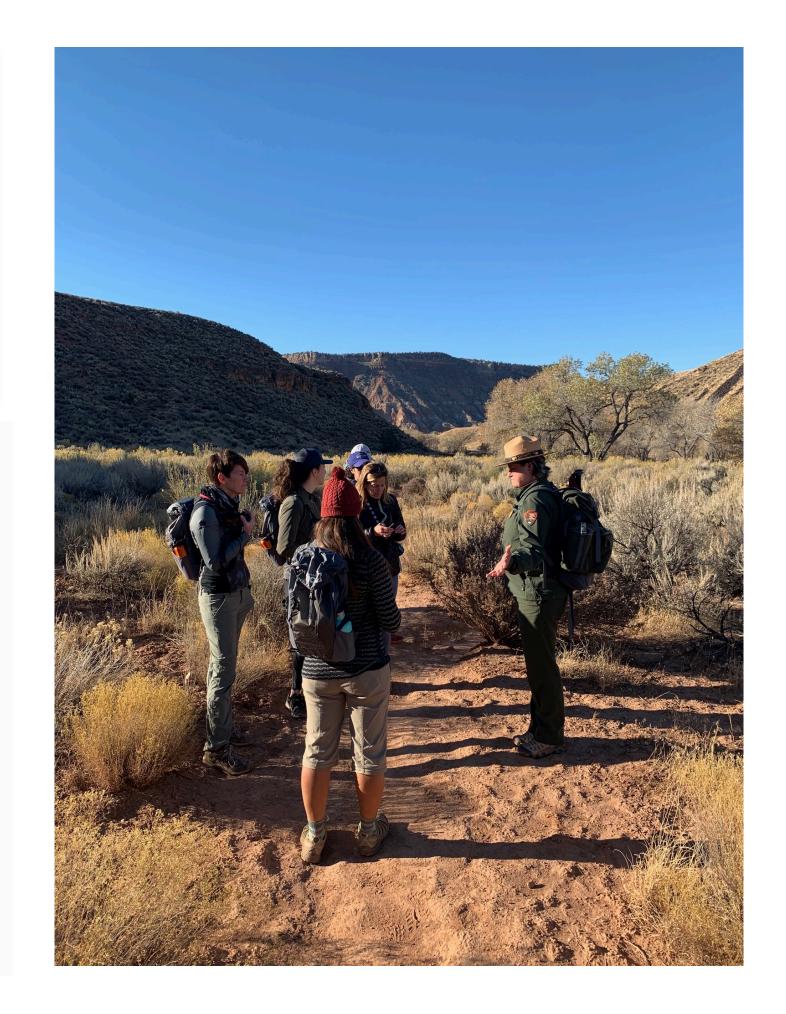
- Researches and writes stories for media outlets (traditional and online - sometimes blogs)
- Often an earned degree professional
- Freelance or work for a media outlet e.g. Travel Editor
 LA Times
- Objective, third-party endorsement
- Paid by media outlet
- Secondary outlet social media

Difference Between Influencer + Journalist









Influencer Marketing

What is Influencer Marketing?

- The new era of "celebrity" endorsements
- Community speaks to a targeted audience/followers
- Trusted voice to select audience
- Content-driven marketing
- Brand campaign collaborations
- Primary outlet social media



kimkardashian 💝







4,823 posts

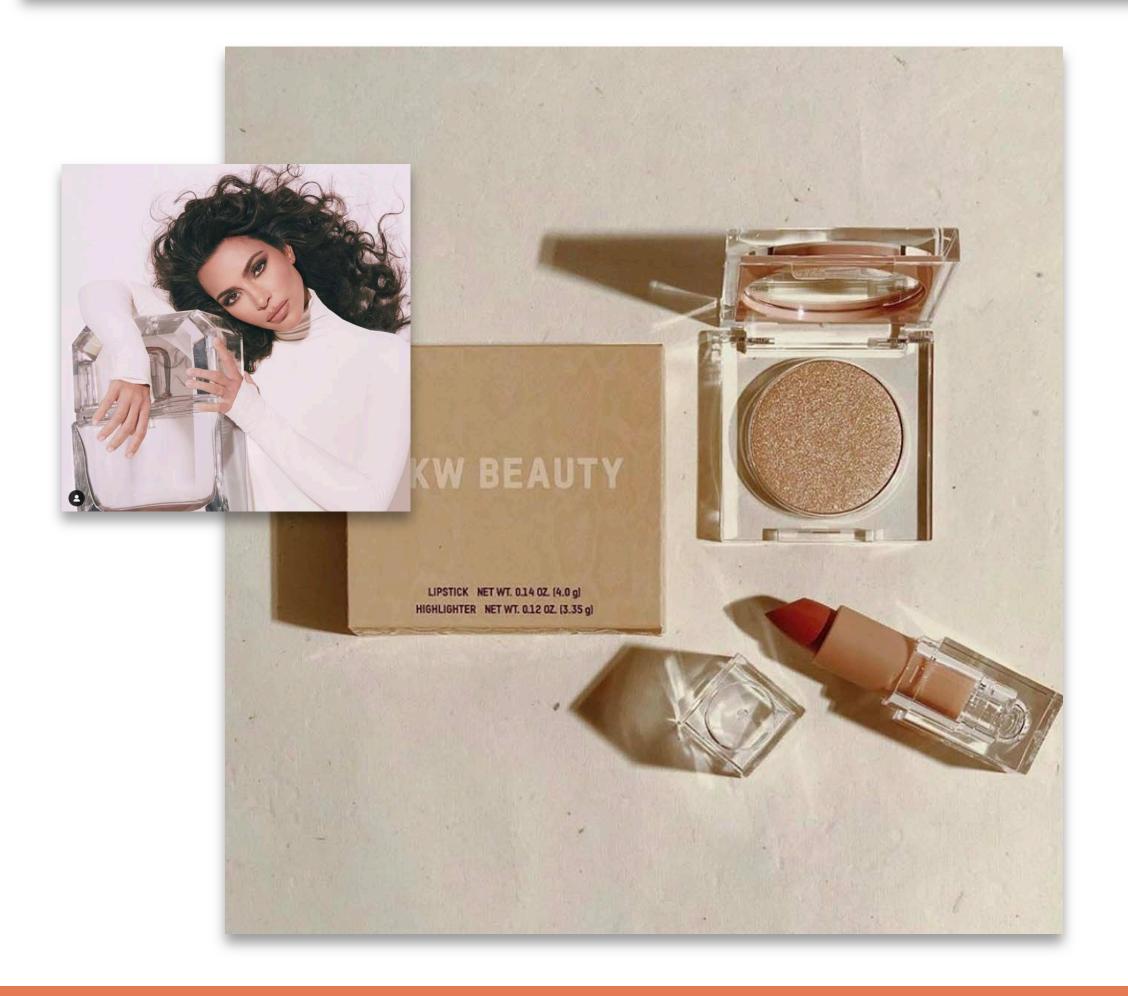
150m followers

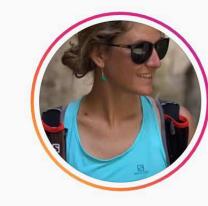
13 following

Kim Kardashian West

@kkwfragrance Diamonds Collection by Kourtney x Kim x Khloé Launching 11.08 at 12PM PST

kkwfragrance.com





alexborsuk

Following • ···

2,392 posts

83.8k followers

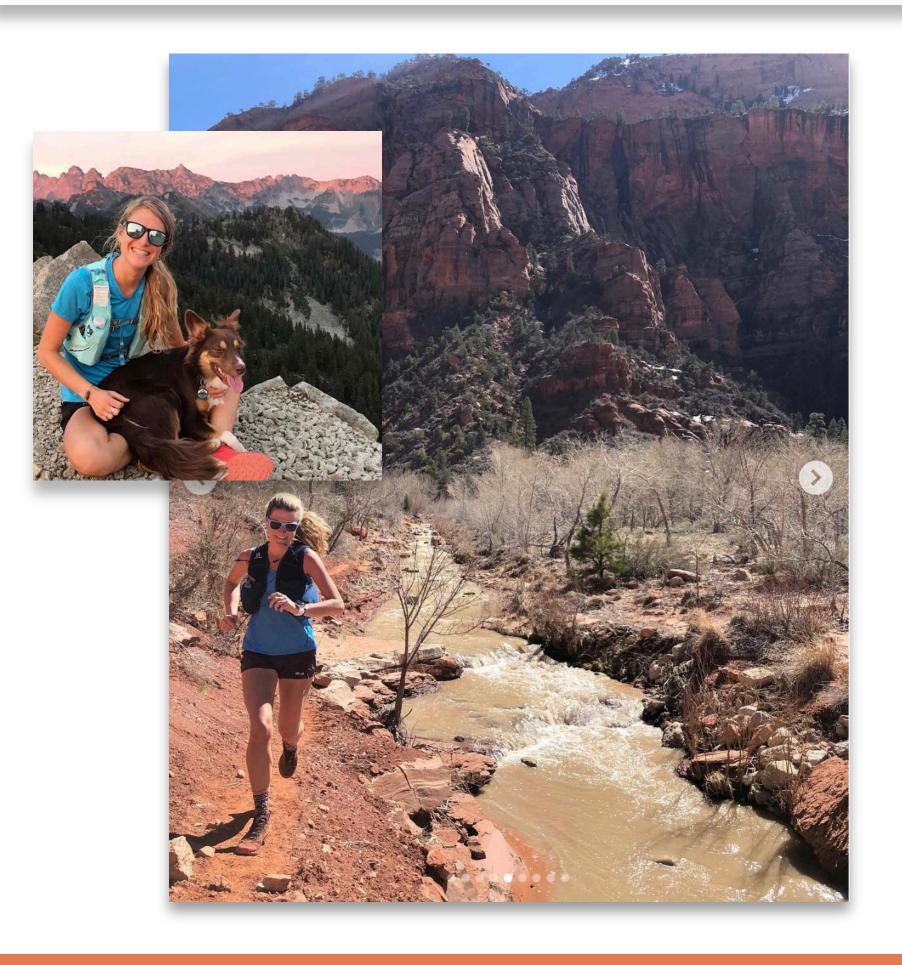
1,292 following

Alex Hasenohr

as soon as you're born you start dying, so you might as well have a good time

Supported by @salomon @suunto Sports nutritionist || PDX, OR alexborsuk.com/nutrition-services

Followed by michellepearl, ivie_elizabeth, amandibles1220 + 18 more



Why Influencer Marketing?

> 50 Of millennials surveyed say they make travel plans based on social media accounts that they follow



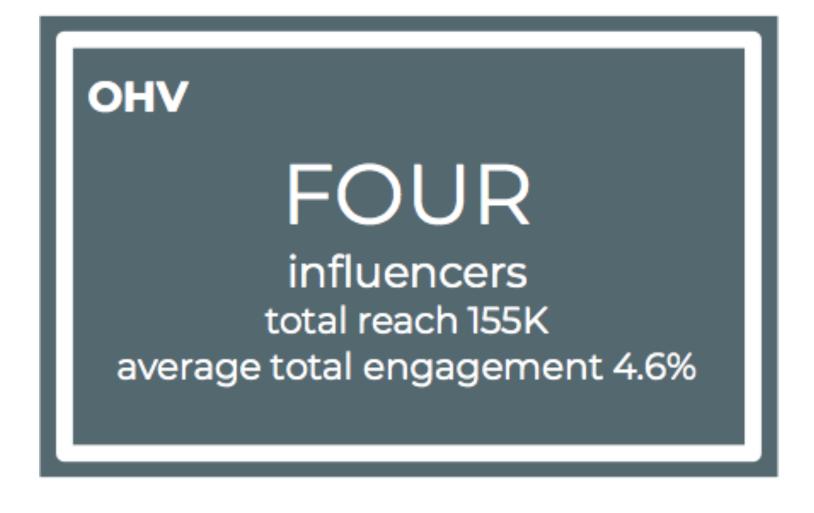
Of leisure travelers say that pictures of a destination are important when choosing where to go

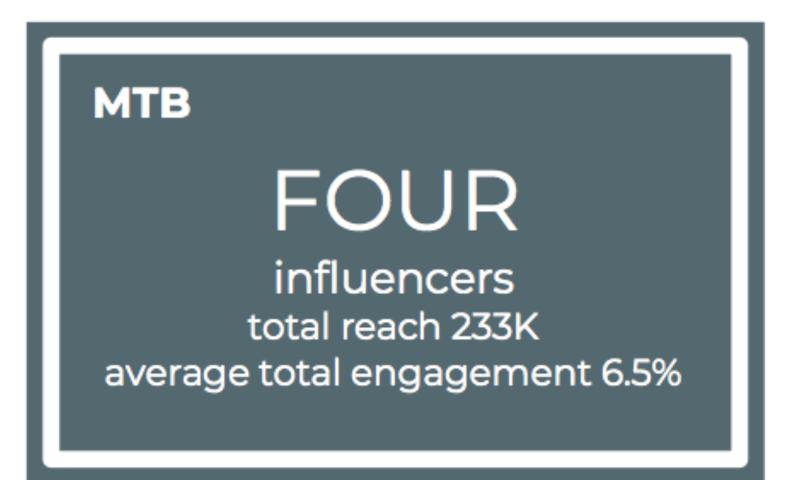
Greater Zion Influencer Program

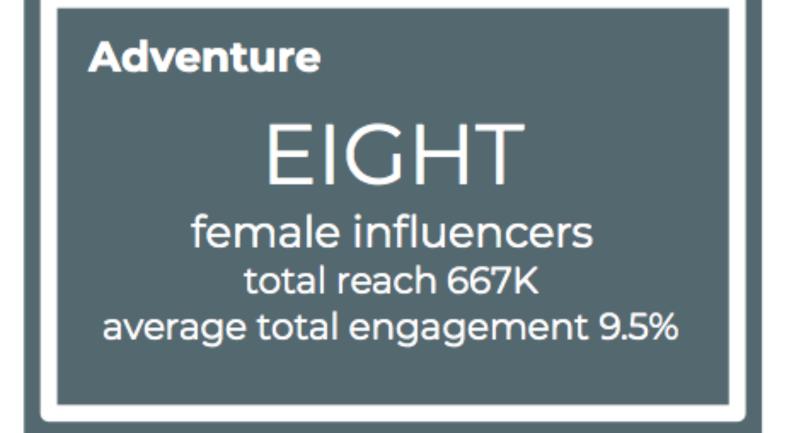
- Focus on vertical markets and general adventure travel
- Contracted influencers
 - Engagement vs. no. of followers
 - Audience target market
 - Market expert

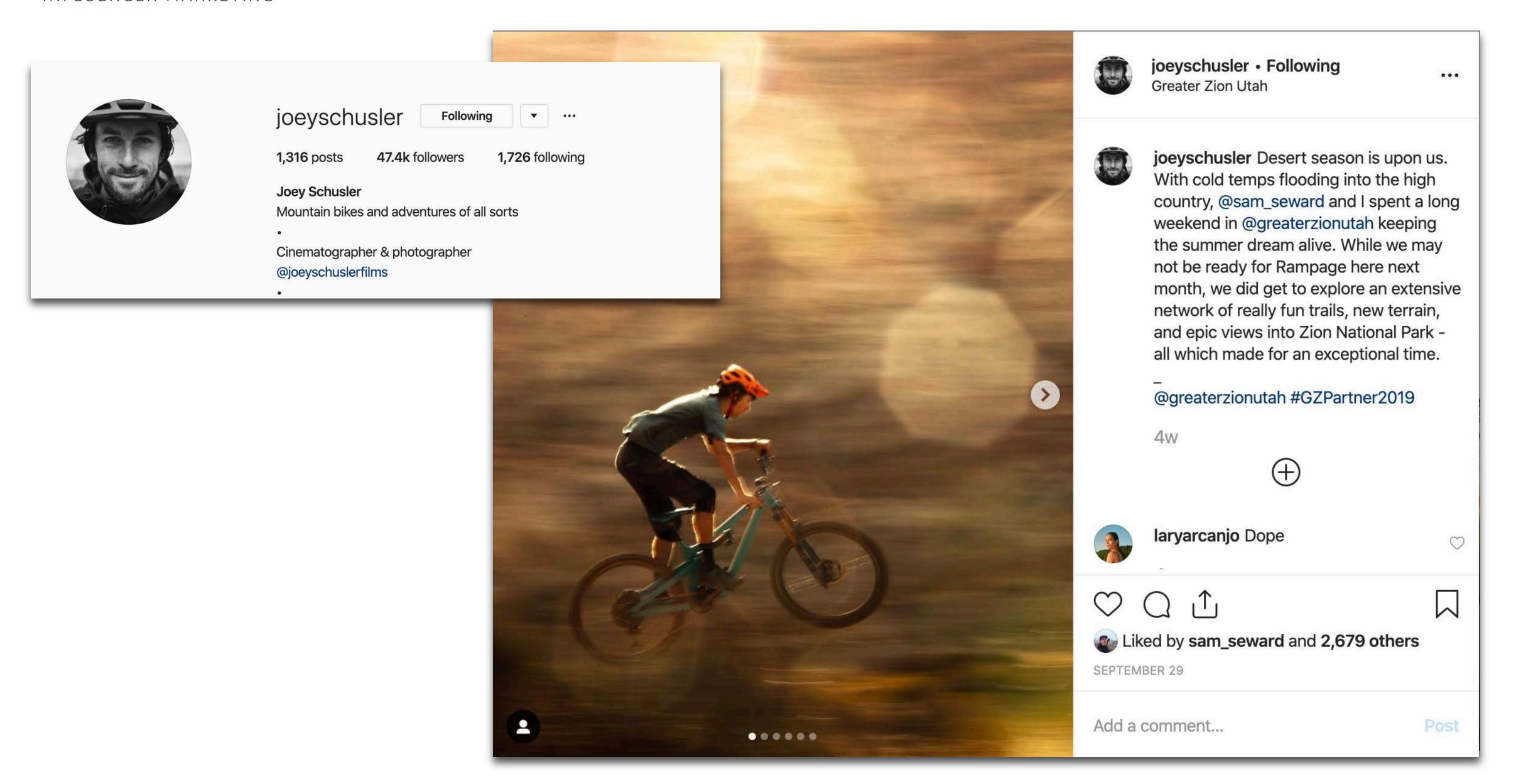
Greater Zion Influencer Program

Main focus on the OHV and Mountain Biking verticals for the influencer program. Also planned a group trip focused on female adventure influencers.











ben.m.westerik Favourite trails for views in the area? Heading down there next month and looking for the most scenic trails in the area that you'd recommend!

3w Reply

Hide replies



joeyschusler

@ben.m.westerik hard to go wrong anywhere. The stuff off Gooseberry Mesa was fun and had incredible views. All on Trailforks!

3w 1 like Reply



mtb_co_kerry Thanksgiving can't come soon enough. Heading there for a fun filled week riding.

4w 2 likes Reply

Hide replies

Upcoming Influencer Visits

INFLUENCER MARKETING

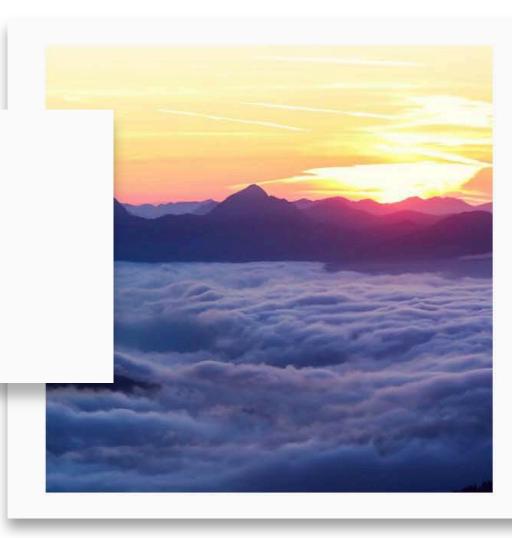


annniegirl Following

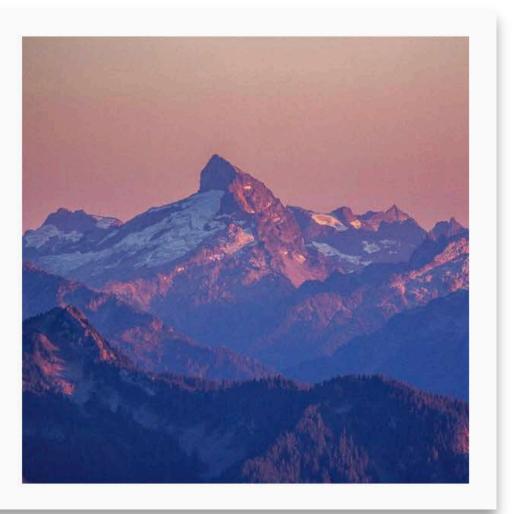
768 posts 45.7k followers 778 following

Annie Jensen ₩
Inspiring Others to Live a Happy Healthy Life.
Holistic Nutritionist ❤ HE > i ♣ ₩
Pacific North West ♣ €
anniemovesmountains@gmail.com

Followed by moore_rachel, followtiffsjourney, hikrlife + 16 more









blakedraguesku

964 posts

10.6k followers

996 following

Blake Draguesku
Rider/Writer/Photographer
Omega 701 Rally Bike

Kawasaki KX500AF

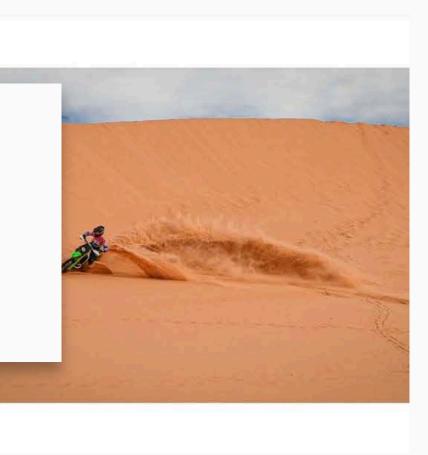
Husqvarna FX450

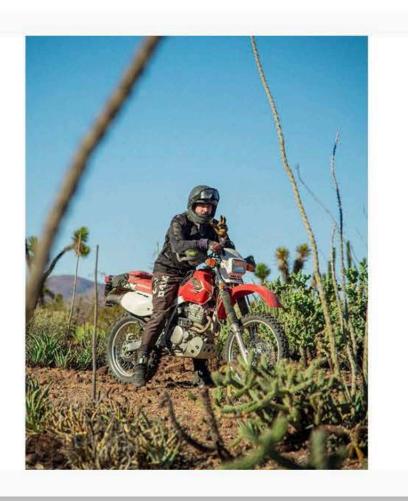
BMW R1200GSA

campsite.bio/blakedraguesku

Following

…







INFLUENCER MARKETING



natehills1 Follow

1,300 posts 72.7k followers 575 following

Nate Hills

Rider of bikes, enabler of stoke

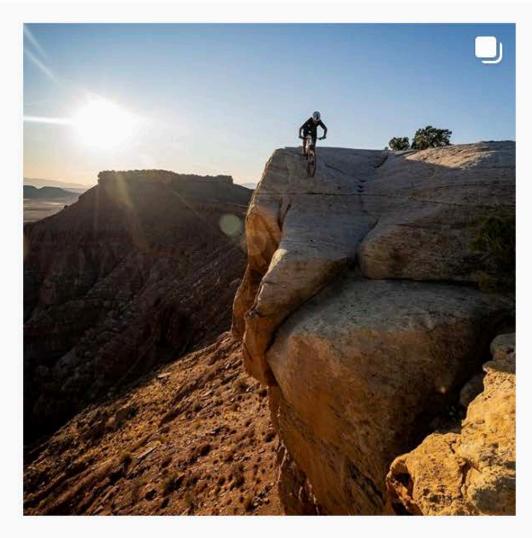
#followcamfriday

🖣 My Current Bike 🖣 bit.ly/YetiSB140spec

Followed by nathanjr, bryaustins, venturesportscolorado + 5 more









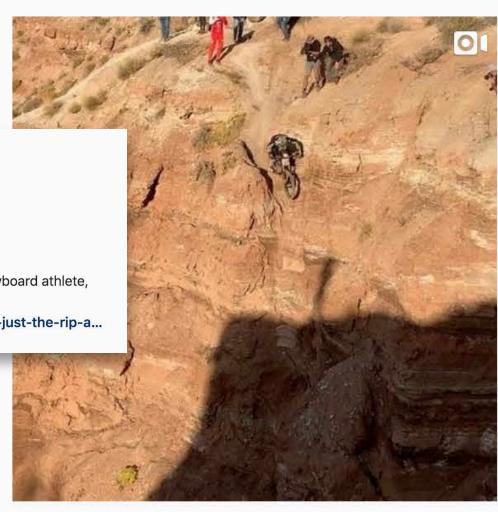
bretttippie 🌣 🔽 Follow 🔻 ...

7,567 posts **100k** followers **2,708** following

Brett Tippie (official)

Professional Freeride MTB Hall of Famer, ex-WC Team Canada Snowboard athlete, Dad, Director of Good Times. Spinning spokes & telling jokes.

m.pinkbike.com/news/video-wade-simmons-and-brett-tippie-in-just-the-rip-a...







How to Get Involved

- Assist with hosting
- Engage with influencers while they are in-market
- Let us know if you are hosting influencers
- Klear media resource quality versus quantity
- Integrate the Greater Zion hashtag #greaterzion

Three Things Your Business Should Be Doing with Influencers

Follow and engage with influencers who impact your business/industry

Partner for strategic purposes

3

Establish a #hashtag for your business/ campaign – also use #greaterzion BONUS!

Leverage your Greater Zion agency partner!

Public Relations

What is PR?

Public Relations professionals help a business or individual cultivate a positive reputation with the public through various unpaid or earned communications, including traditional media, influencer programs and in-person engagements. They also help clients defend their reputation during a crisis that threatens their credibility.

How Does it Work?

- Content must be newsworthy
- Based on relationships pitching media, hosting, in-market visits
- Know what media are looking for
- Editorial deadlines
- Creativity trends, twist on the ordinary
- Long term strategy
- No guarantees
- Cannot fully control the message
- Cannot review and approve stories rarely change what's already been published
- Every placement counts!

Case Studies

Driving Destination Business

VAIL SUMMER

Driving Destination Business

- 1.4% lodging tax
- Grow business non-ski months
- Leverage Epic Discovery to tell destination story



Media Coverage







Media Coverage



TRAVEL THOME Q SEARCH THE SECTIONS & HOME Q SEARCH THE SECTION & HO

Mountain Resorts Moving Beyond Biking and Hiking



Mountain resorts generally build their reputations on snow sports. But for many mountain regions, summer is the busier season based on school vacations and the appeal of cool mountain weather when other places are sweltering.

Supplementing hiking, gondola rides and mountain biking, Vail Resorts has opened two on-mountain summer activity campuses positioned to engage more fair-weather visitors in the outdoors and balance the seasonal economies of its mountain towns.

"Our winter business has a loyal, passionate, committed following, but it's a narrower following," said Robert Katz, chief executive of Vail Resorts. "We have an opportunity in summer to broaden that."

On June 28, <u>Vail Mountain</u>, the popular <u>Colorado</u> ski resort, opened <u>Epic Discovery</u> (<u>vail.com</u>), a series of summer-only attractions that bridge adventure and education. With entry via the Eagle Bahn gondola, its thrills include a canopy tour with seven zip lines that crisscross one of its famous ski bowls, Game Creek. There is also a high-ropes course and a new alpine roller coaster at 10,350 feet that relies on gravity to propel its cars.

Two short hiking trails on relatively level ground emphasize learning through play via new "story stakes," interpretive signs that display fun facts about the strength of an eagle. According to one sign, for instance, eagles can carry food up to a third of their body weight, the equivalent of a human running up 10 flights of stairs carrying over 45 pounds of groceries.



Results

COVERAGE

in outlets such as:











AND MORE

STORIES PLACED

ECONOMIC INDICATORS ILLUSTRATED SIGNIFICANT GROWTH IN THE 2016 SUMMER SEASON

> 950MIMPRESSIONS

OUTPERFORMED

other western US mountain resorts based on Destimetrics Data

30% MORE COVERAGE THAN VAIL'S MAIN COMPETITORS

26.6% INCREASE IN REVPAR 11.3%

13.8%

GROWTH IN OCCUPANCY

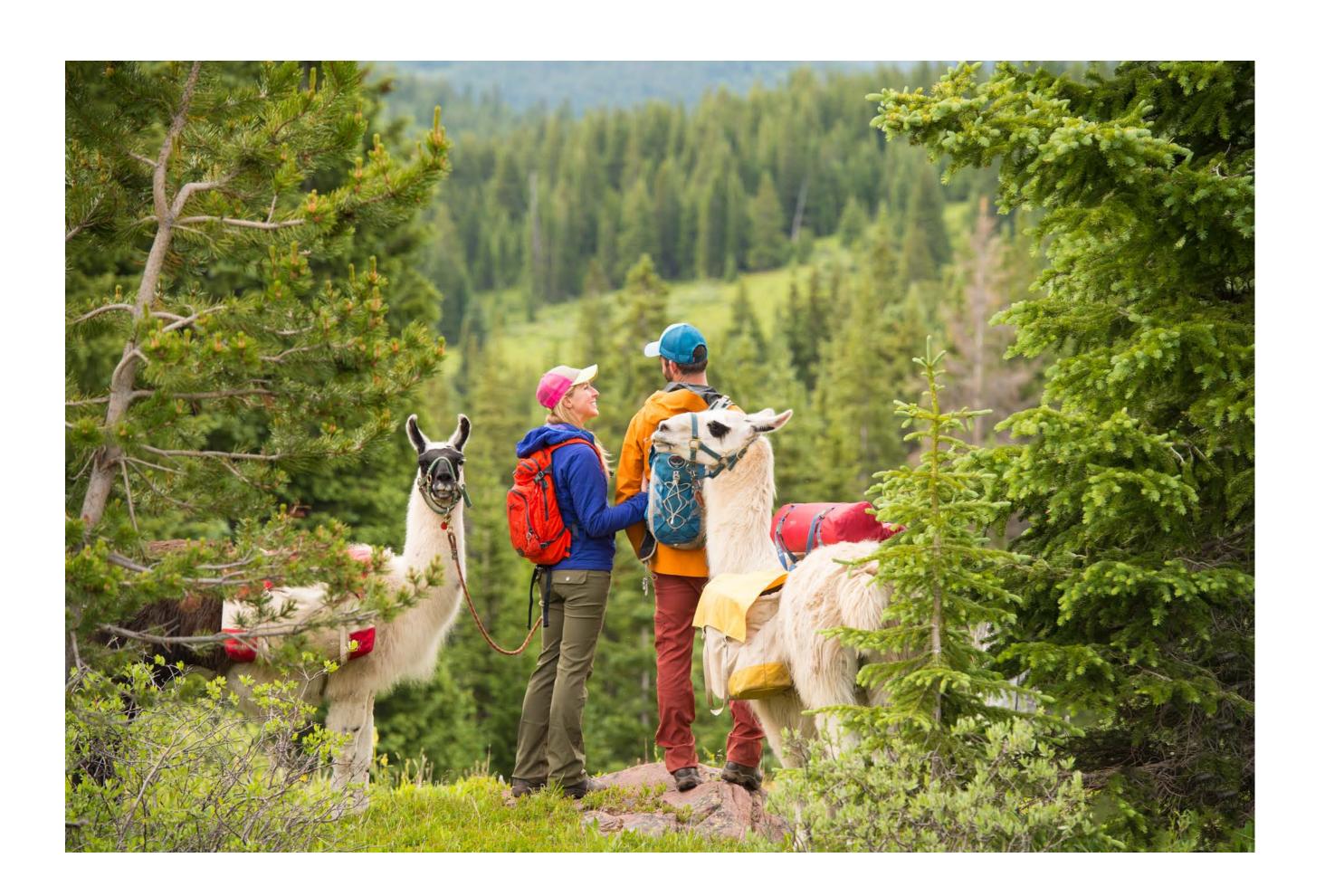
GROWTH IN ADR

Driving Tour Operator Bookings

LEVERAGING LLAMAS TO SELL A DESTINATION

Driving Tour Operator Bookings

- Focus on "outdoor adventure" message
- Identified unique ways tour operators were enlivening this message
- Take a Llama to Lunch Hike = Media Gold!



Results

COVERAGE

in outlets such as:



















"OUTDOOR ADVENTURE"

message grew from 31 percent to 33 percent

SECURE PLACEMENTS

for the outdoor adventure" message in at least 20 media outlets in the agency's target list

2 SPECIFIC PACKAGES

DEVELOPED BY HOTELS AROUND LLAMA TREKKING

"EVERY TIME AN ARTICLE FEATURING THE LLAMAS RAN, OUR PHONES STARTED RINGING,"

KAREN PECK, PARAGON GUIDES

6 FREELANCE WRITERS

PARTICIPATED IN BACKCOUNTRY LLAMA TREKKING

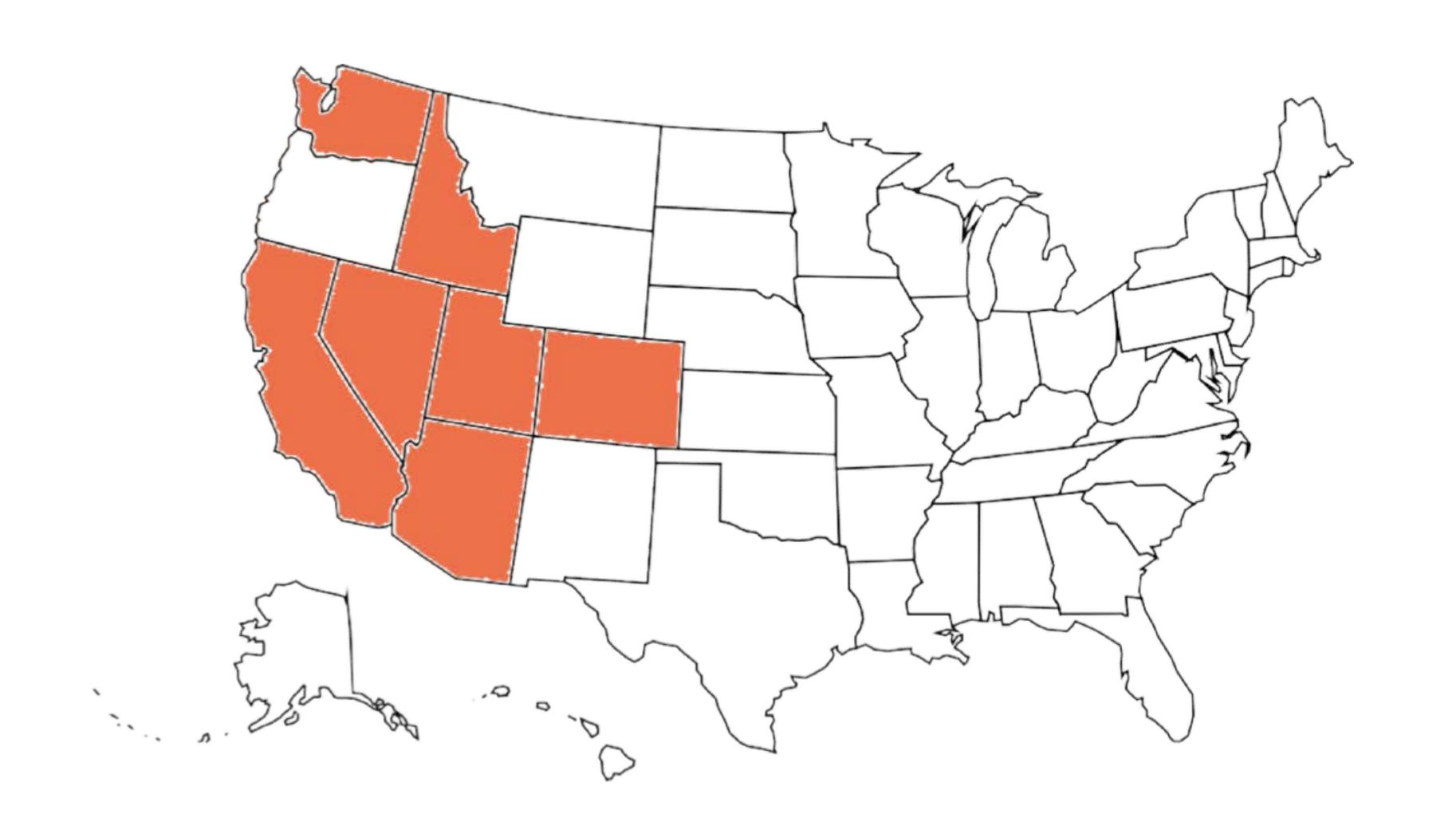
Greater Zion PR Effort

Audiences

While there are a number of traveler types that visit Greater Zion annually, based on our strategic priorities and recommended approach - we focus on one primary audience: Adventure & Sports Travelers, as well as three high-quality sub-audiences: Mountain Bikers, OHV's and Golfers.



Geography: Rocky Mountain West



States:

- Arizona
- California
- Colorado
- Idaho
- Nevada
- Utah
- Washington

What We are Doing

- In-market media visits
- Quarterly media tip sheets
- Ongoing releases content program
- Press kit
- Visiting journalists program group/individual
- Proactive pitching
- Responding to media opportunities/generating media opportunities
- Monitoring media placements

YTD Results

1,479 Media Clips

2.5 Million
Audience Reach

Key Messages

84% General Travel 8% Mountain Biking 2% OHV 2% Greater Zion 4% Golf 6 Media Visits

Tone

44% Very Positive 15% Somewhat Positive 39% Neutral

Coverage Type

47% Extensive Mention 24% Significant Mention 29% Brief Mention

Media Visits

Oct. 18-22 – Golf Press Trip

Nov. 1-5 General Travel Press Trip

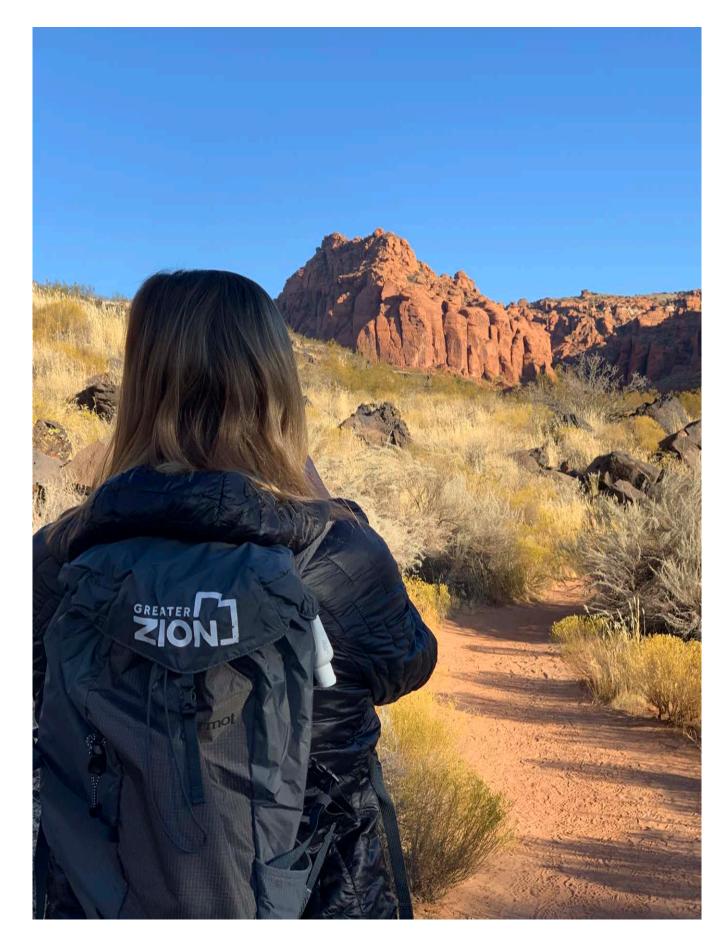
Media Trips – Golf

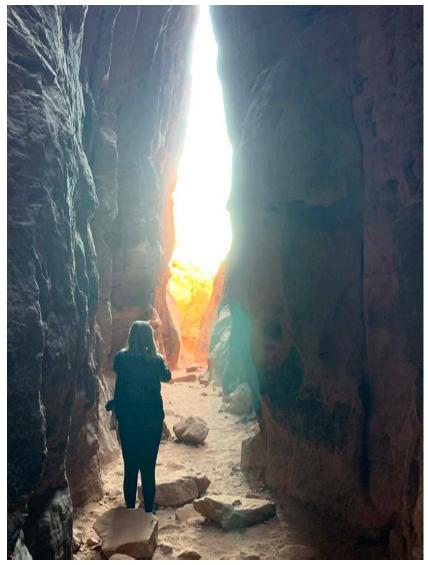






Media Trips – General Travel









Three Things Your Business Can Do to Support or Get Involved in Media Trips/Visits

Partner to help organize the trip/ itinerary

Meet and engage with media while they are in-market

3

Be a positive representative of the destination

Sample Media Clips

Greater Zion: Where Golf Meets Adventure in Utah

Cottober 29, 2019 / Tim Cotroneo



Southern Utah is one of the few places in the world in which golf is mentioned in the same breath with extreme sports. With nine, and soon to be ten, golf courses located within the 118 miles that is the city of St. George, it's hard to find a foursome that doesn't mention nature walks, mountain biking, canyoneering, or ATV riding along with their beauteous 18-hole golf itinerary.

Waking up in St. George is an exercise in fresh air. Take a deep breath and your lungs fill to an exhilarating capacity. Your all-natural high is maximized when your week is complemented by a quartet of St. George's best golf courses, and at least four of Greater Zion's majestic outdoor experiences.

You've narrowed morning tee times to Sand Hollow, Copper Rock, The Ledges, and Green Spring golf courses. Your afternoons are buoyed by a nature walk through Zion National Park, mountain biking on Gooseberry Mesa Trail, canyoneering through the slots of Mystery Canyon, or an ATV trail ride at Coral Pink Sand Dunes. Are you ready? Then let's combine golf and adventure throughout a city that insiders call "St. Geezy."



a day trip into Zion National
Park.

Ride Gooseberry Mesa is a
can't miss, especially the
North Rim's fantastic views.
Watch the weather; the dirt
access road can be impassable
after a decent rainfall.

Stay The Inn at Entrada offers
luxurious casitas and suites
with small kitchens and
garages to store bikes.

shop Red Rock Bicycle
Company has everything you
need to keep you rolling,
including rental bikes from
Specialized—even a chance of jump into weekly afternoon
group rides on the Green
Valley system.

with small kitchens and garages to store bikes.

Eat Irmita's Casita offers Saint George's best homestyle Mexican food; Riggatti's Pizza, downtown, is ideal for takeout; and the Cliffside, with a mix of steaks, seafood and pasta, is your spot for fine dining and panoramic views.

Valley system.

Brevard, North Carolina

Beyond the quality of the trails in Brevard, what's maybe most remarkable here is the sheer quantity of them: almost 200 miles to explore around this picturesque town

need to keep you rolling, including rental bikes from Santa Cruz or an electric mountain bike from Specialized—even a chance to jump into weekly afternoon group rides on the Green Valley system.

Meat & Three for new-wave Southern comfort food.

Drink Oskar Blues's spacious taproom and brewery offers tours and pours of favorites and taproom rarities.

Brevard, North

Rroward has

Brevard, North
Carolina

Beyond the quality of the trails in Brevard, what's maybe most remarkable here is the sheer quantity of them: almost 200 miles to explore near

Saint George, Utah

Less than two hours from Las Vegas lies some of the best desert mountain biking in America. It's no accident the area is home to the Red Bull Rampage. Close to town, the Green Valley trail offers a series of stacked loops of tight singletrack that meander up the long synclines and then bomb back down the ledges and drops. The expert Zen trail is worth the stop on its own, while the world-famous Gooseberry Mesa system feels like riding on frozen waves, rolling over sculpted lips and bowls that have been likened to "God's terrain park."

Once the summer home for Brigham Young, you won't find much nightlife here due to Utah's liquor laws (bars are rare, and state-run liquor stores close at 7 p.m.).

Instead, explore picturesque downtown, packed with stores and restaurants; head out to

Trail
Creek and Sierra Canyon both feature 3,000+ foot descents.
For other diversions, go down to King's Beach, a funky hybrid of mountain town and beach burg, and rent a standup paddleboard to look down into Lake Tahoe's crystal clear depths. Or, just grab a beachside cocktail at Steamer's or Jason's, which both have patios.

Ride Northstar will keep you entertained for days, but the Rim Trail's views are Instagram all-stars. If you

64 🥕 THE RED BULLETIN

Sample Media Clips

furthermore/

Hike, dive, and horseback ride

Earlier this year, the <u>Utah</u> region that includes Zion National Park and the towns of St. George, Hurricane, and Springdale was renamed Greater Zion. The park itself draws four million visitors annually to its 146,000 acres, which feature <u>natural attractions</u> like red rock canyons and the clear waters of the Virgin <u>River</u>.

But there are many more natural wonders to discover in Washington County, Utah. Visit in early fall and spring, when the weather is mild.

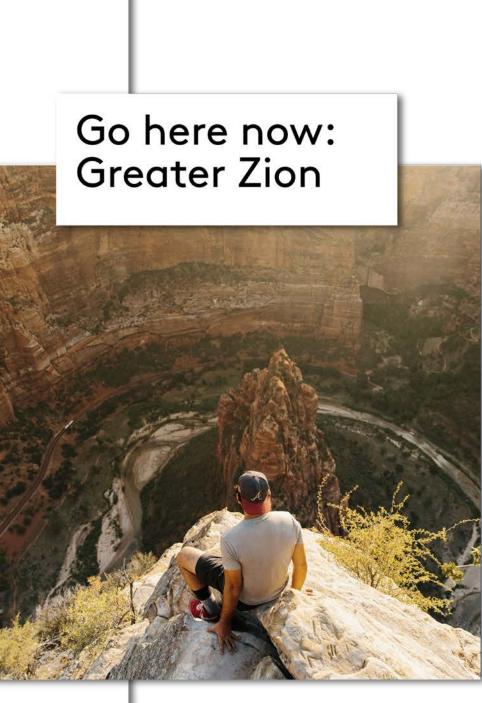
Getting there

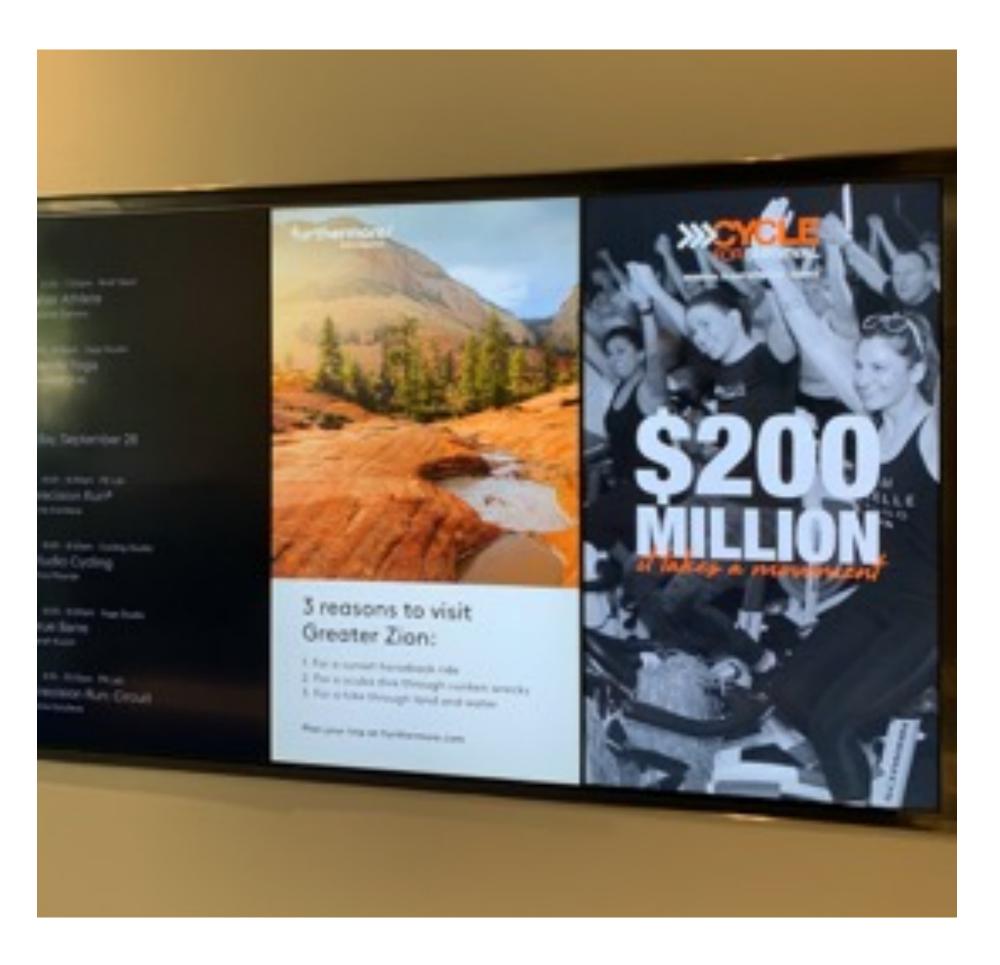
After a runway rehabilitation project this summer, St. George Regional Airport will reope September 26. It offers direct flights to and from Denver, Salt Lake City, Phoenix, and Da Fort Worth. Las Vegas' McCarran International Airport is a three-hour drive from Greater

Where to stay

Book at the <u>Red Mountain Resort</u> in Ivins, which boasts a landscape of the iconic local ralong with mesquite trees and black lava gardens. Stay in one of the 24 villas for mount views, fireplaces, and activities like energy healing.

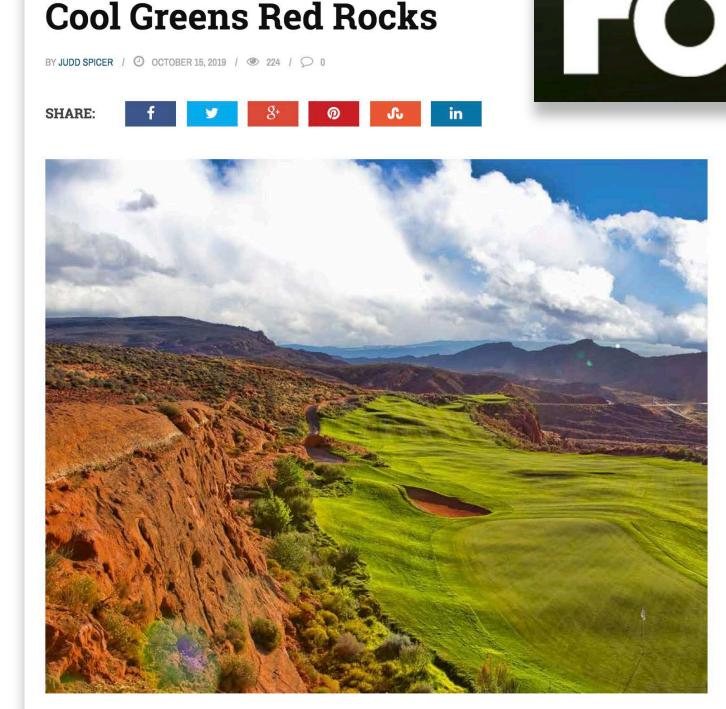
Within walking distance of Zion National Park's entrance is <u>Cable Mountain Lodge</u>. For a large group, reserve the expansive Grand Residence, which includes three king-sized bedrooms





Sample Media Clips

FALL 2019 TRAVEL Home > Issues > Fall 2019 > Cool Greens Red Rocks



ed Rock Golf Trail coupled with exploration of the region is the Greater Zion norm.

area. For us, about half the guests come here to ys. "The other half are doing all sorts of other we've worked to brand as more than just a great

mary mineral ore in iron; when oxidized, it's rust.

ks a deeply-distinct blood red.

ploration and adventure, the Greater Zion region presents an almost ng the quality-of-life draw, the county seat of St. George is one of the

our state parks, the area also sports nine courses on the Red Rock Golf lly set to debut by 2020.

n to the St. George Regional Airport (debuted in 2011); or, a six-plus hour piecemeal a trip with clubs in tow, as Palm Springs, Las Vegas and te, with St. George located just 90 minutes from Sin City. Visitor numbers ading vacation rental outfit says that nearly 40 percent of Greater Zion's lifornia.

gh a dry summer sizzle Rock Golf Trail doesn't (spring and fall) green s, but course operators the value as they do in

unds," says Dale Beddo, yon GC. "Our market is

come in here, get a good hotel room, a good steak and two or three ome with some money in the pocket."

atural beauty is offered from the outset. With a rustic, rolling flair, rising onal Park and the 10,000-foot perch of Pine Valley Mountain.

In neighboring St. George, a more-manicured style of play is found at The Ledges GC, where a benign opening nine serves as a mere appetizer for a scenic, shot-shaping latter side.

"The front is really friendly; fairways are forgiving and holes are close together," says Paul Holden, director of golf. "There's a lot of room and kind of a tune-up for the back, which becomes more target golf."

Sporting superb greens throughout, keeping one's eye focused on said targets becomes a test, as Snow Canyon State Park comes into view and cliff-routed holes come into play. "On the back, being on top of Snow Canyon State Park, it's easy to get lost in the scenery," Holden says, smiling.

nal Park, which annually the fourth-most-visited

walls and a diverse s of Zion makes for a

prep.

ine, although peak days and hours will find parking a little rk hurdle is to leave your vehicle in the gateway town of ; a free shuttle service takes visitors into Zion on a seasonal

know that a spot will eventually present itself, and Zion's otherwise — to just get out of your car and start walking

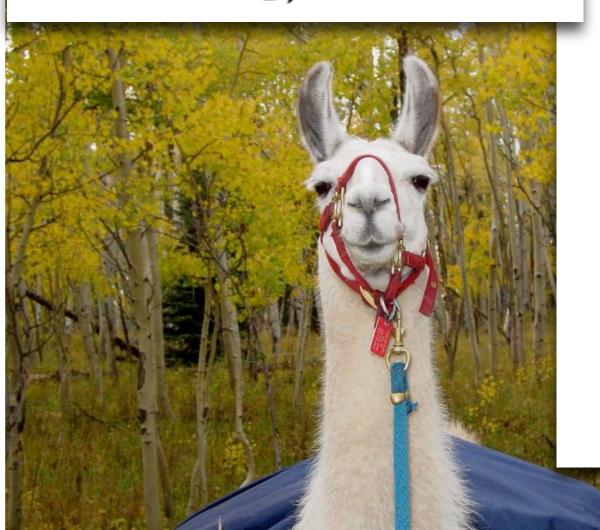
verside Walk, the Pa'rus Trail, the Lower Emerald Pools Trail eys are found across the Watchman and Canyon Overlook



How to Be Included in Media Coverage

- Respond to media opportunities
- Offer new, creative, unique programming, packages, etc.
- Partner to host media

The New York Times



'Take a Llama to Lunch' Hike

Paragon Guides in Vail, Colo., introduced llama treks in the region in 2013. Since then, the outfitter says they've been extremely popular with children in the summer and during peak foliage season.

Visitors get to hike with a llama or two in a small group; a redcheckered picnic lunch is provided. Most of these hikes occur at around 9,000 feet and the guides select the best foliage trails from more than 300 options, including Big Horn, Gore and Grouse Creeks, and Missouri and Nancy Passes where a lot of aspen clusters are found. Nate Goldberg, a lead guide with the outfitter said visitors see "a lot of underbrush, red and yellow aspen leaves, scrub oak, berries and willows which turn a bright yellow."

A four-hour, three-mile long hike <u>starts at \$450</u> for two people, and \$95 for each additional guest.

Llama hikes organized by Paragon Guides are extremely popular with children in the summer and during peak foliage season. Paragon Guides

Ideas for Becoming Newsworthy

- Hotels
 - Creatively cater to mountain bikers
 - Develop unique vacation packages
 - Programming that ties with trends
- Outfitters/Outdoor Adventures
 - Twist on the ordinary
 - Repackage already existing programs
- Other
 - Restaurant unique, regional cuisine
 - The Arts debuts, launches, first runs
 - Retail new stores, openings, etc.
 - Events what's new, celebrity attendees, etc.

Three Things Every Business Should Implement in Their PR Strategy

Respond to inquiries in a timely manner - driven by deadlines

Define + tell your story

3

Get creative!

BONUS!

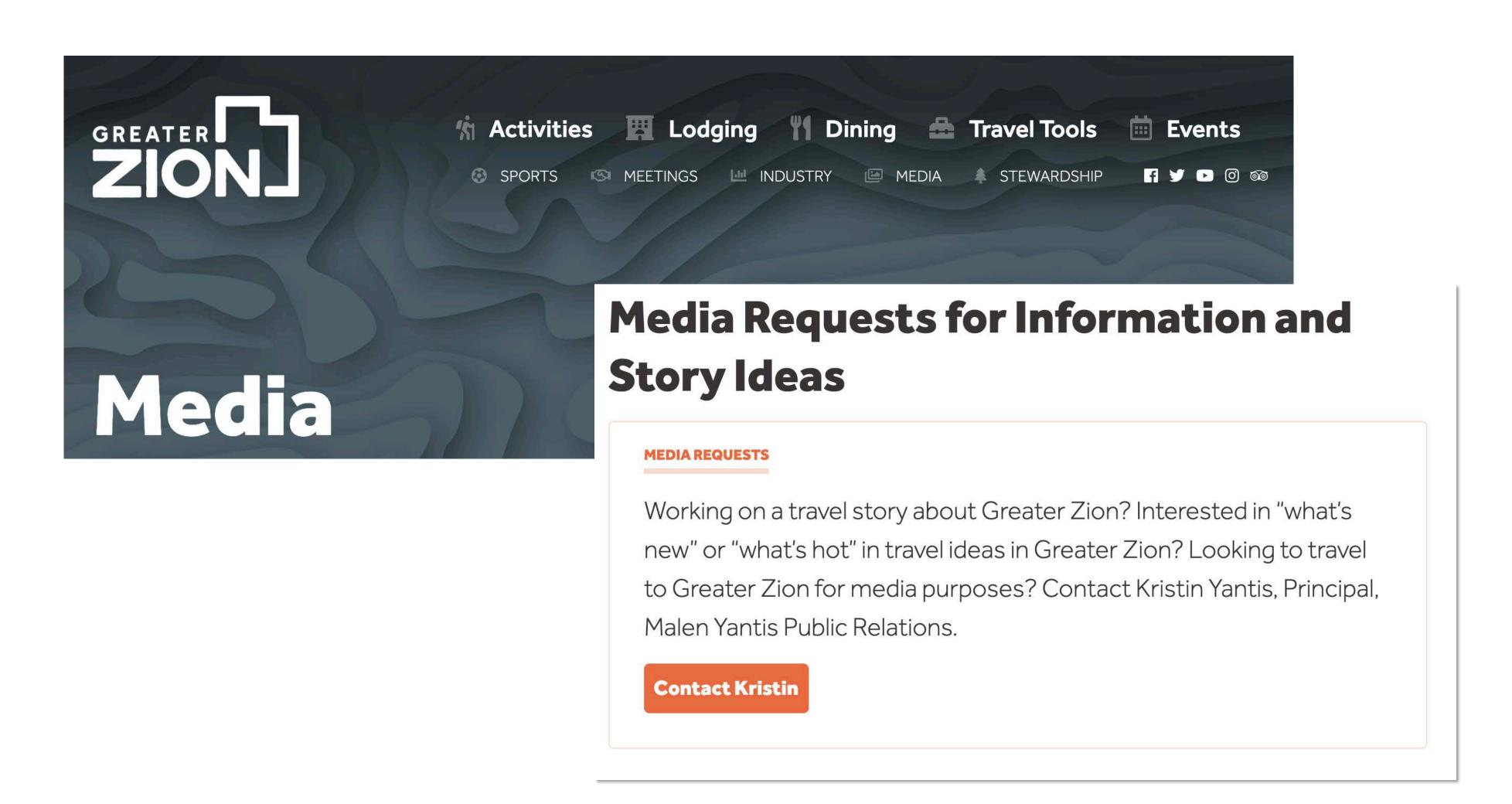
Leverage your Greater Zion agency partner!

Selling Greater Zion

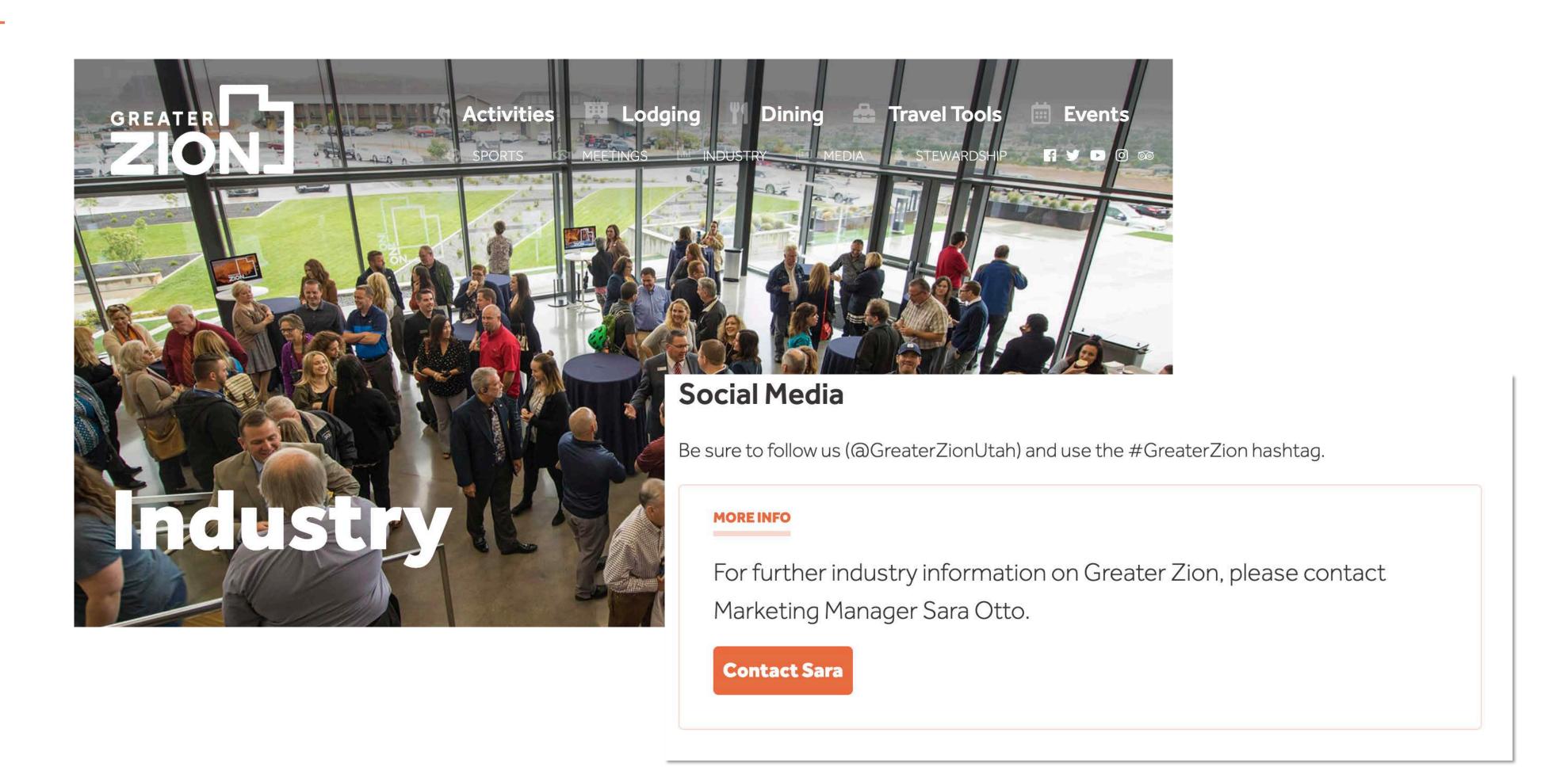
THE DESTINATION + YOUR BUSINESS

Partnership

Greater Zion Media Page



Greater Zion Industry Page



Thank You!

